

NEWS RELEASE

Alabama Department of Public Safety

courtesy • service • protection since 1935

Crash Reports Now Available Online

Public Safety Offers Web-based Service as Added Efficiency, Convenience

MONTGOMERY — Alabama crash reports are now available for purchase online through a new Web-based service offered by the Alabama Department of Public Safety, according to Col. J. Christopher Murphy, director of Public Safety.

Murphy said the new service provides a convenient option for individuals seeking to purchase crash reports and also increases efficiency for Public Safety. “The online availability of crash reports is one more innovation we are implementing in our efforts to improve customer service in driver licensing,” Murphy said.

“For those who take advantage of this service, ordering a crash report online is just a matter of visiting the Department of Public Safety’s Web site, instead of taking the time to visit a driver license office in person,” he said.

DPS’s Web site, <http://dps.alabama.gov>, directs those seeking crash reports to a link through which they may search for crash reports using three separate criteria:

1. Driver license number;
2. Driver’s name; or
3. Crash report number.

Once the report has been identified and ordered, it is accessible online in portable document format for seven days from the date of purchase. Crash reports may be purchased online with all major credit cards (Visa, MasterCard, American Express and Discover). The fee for online purchase is \$15, plus a \$2 processing fee, for a total of \$17 per report.

Copies of crash reports also may be purchased via postal mail using a form available at <http://www.dps.state.al.us/DriverLicense/forms/DLCrashReportRequest.pdf>, or through DPS driver license offices in Birmingham, Dothan, Foley, Huntsville, Jacksonville, Mobile, Montgomery, Opelika, Sheffield and Tuscaloosa. Contact information and addresses for these driver license offices may be found at <http://www.dps.state.al.us/DriverLicense/Reinstatement.aspx>.

The Department of Public Safety processes approximately 150,000 crash reports annually and sells almost 60,000 copies of crash reports each year.

Sept. 1, 2009

for more information contact:

Public Information/Education • P.O. Box 1511 • Montgomery AL 36102-1511

(334) 242-4445 • <http://dps.alabama.gov/>